House rules

- 1. The guest has the duty to familiarize himself with the house rules and to respect them. By accepting the apartment keys, the guest confirms his agreement with the house rules.
- 2. The use of the area during the stay is at the guest's own responsibility. The guest is liable for the minors.
- 3. All guests are obliged to keep things tidy, clean and careful with the equipment, which must not be moved or even carried out of the facility.
- 4. During his entire stay, the guest is obliged to use his behavior to prevent damage to the building or the equipment in the building, or to prevent a fire.
- 5. V You must keep a good night's sleep from 22:00 to 7:00.
- 6. There is a strict ban on pets throughout the area. Only the operator of the facility can grant an exception.
- 7. The facility may only accommodate the guest who has received the confirmation email with the conditions of the stay.
- 8. Upon arrival, the guest must proceed according to the information received in the email.
- 9. The guest must pay for the accommodation before arrival (or a reservation payment by credit card according to the information in the confirmation email.
- 10. The guest takes over the accommodation in perfect condition. If defects are found, they must be reported to the area manager immediately. Should damage to the apartment or the equipment of the apartment occur due to carelessness or intention, the guest is obliged to report this to the administrator of the area and to compensate for the damage caused. This also applies to the loss of the keys.
- 11. Guests are not permitted to use their own electrical devices in the rooms. This does not affect electrical devices that are used for personal hygiene.
- 12. In the entire area, it is prohibited to move the equipment of the area, to modify the equipment or to intervene or change the power grid installation or other installations in any way.
- 13. The guest is obliged to keep order and cleanliness in the apartment as well as in the apartment house and the surrounding area.
- 14. A strict smoking ban applies throughout the property with a penalty of € 500.
- 15. Every time the apartment is left, the guest is obliged to close the taps, close the windows, switch off the electrical equipment, switch off the lights, lock the apartment and check whether the front door is closed.
- 16. At the end of the stay, the guest is obliged to leave the room by 10:00. Otherwise another night will be charged.
- 17. On departure, the guest is obliged to throw the keys into the container where he received the keys.
- 18. Should the guest extend their stay, they may be offered a different room than the one in which they were originally accommodated.
- 19. In winter, the guest is obliged to pay more attention when moving around the building. There is a risk of accident due to black ice or falling snow from the roof. Vehicles are to be parked in such a way that falling snow and icicles cannot damage them.
- 20. The property is not liable for any loss or damage to the property of the guest.
- 21. If the house rules of the accommodation are violated several times or roughly, the manager of the area has the right to terminate the guest from the accommodation.